Airlite cannot "hear" or play any audio from Aircast

Dear Support,

I have installed Aircast Software and Airlite Control Software.
I have installed a list of songs and station ID's into the Aircast software and played them.
I have installed the USB cable between the Airlite and the Windows computer.
However, I am not able to get the Airlite to "hear" or play any audio from the Aircast.
I have confirmed that the ports are configured correctly between the board and the software.

- I guess you mean the UDP ports which you can configure in Airlite Control when you mention '*I have confirmed that the ports are configured correctly'.*
- These ports are for communication only and have nothing to do with the Audio part!
- Please make sure you have correctly setup the audio devices in Aircast.
- In Aircast you can assign individual audio devices to Player A, B , Cartwall , etc.
- HOW?
- Go to: Control Panel -> Audio Devices.

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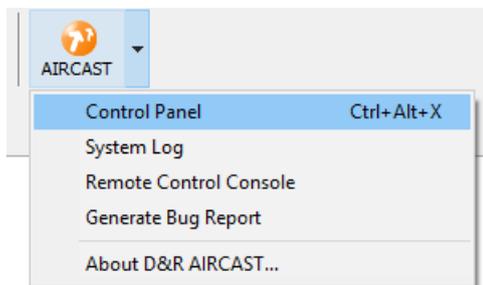
Select the appropriate audio devices for your Players / Cartwall(s).